

Hardware/Software Configuration

Operating System

Windows, Mac or Linux OS or current industry standard if Windows, Mac or Linux OS is no longer used – latest version or one generation prior. *

Minimum Bandwidth

In order to achieve optimal system usage, DataServ requires that Client maintains a broadband or persistent high speed internet connection at all times. DataServ requires a minimum dedicated high-speed business class connection with bandwidth of 1 Megabit/second per concurrent user and a round-trip response time of 120 milliseconds or less.

Ram

Sufficient to allow internet access and appropriate level of functionality (4 GB RAM is the recommended minimum). Additional memory will improve performance and printing. *

Processor

Sufficient to allow internet access and appropriate level of functionality (Intel/AMD 2 logical core recommended minimum). Higher processors will improve performance. *

Browser

Internet Explorer, Edge, Firefox or Chrome, or current industry standard if these browsers are no longer used – latest version or one version prior. *

If a proxy server is currently in use for Internet access, Internet explorer should be configured to support HTTP1.1 via proxy connections. DataServ client sites do not benefit from proxy servers and should be set up, not cached at the proxy server if it is in use.

*Other requirements may arise as the System is enhanced in the future. Should new requirements arise, DataServ will continue to support the System, and the System will be fully functional in all material respects, utilizing the old specifications for a minimum period of One (1) year if technically possible.